



Ordering Information

So now that you have decided to order your new Ruegamer complete bike or frameset, there are a few simple steps to getting your order placed and your bike on it's way to completion.

1. First, you need to completely fill out the fit sheets and order sheets. These will help us to better understand what it is that you need and give us the tools needed to complete our task as quickly as possible. You should have also decided what model you would like, wheel size, and most of the major options. Paint does not need to be decided at this point. If you have someone that is helping you with your fit, please have them help you fill it out. If you are having problems filling out the fit sheet, please feel free to contact us!
2. Fill out the bike builder page if you will be having a complete or partial bike built. Ignore this form if you will be supplying your own components. We are happy to install your existing components onto your new frame.
3. Email, fax, or mail in your completed form to us so that we may look them over. We will then contact you if we need more information.
4. We require a 50% deposit to get started on your frame design. Please include your deposit with your forms or contact us. We accept Visa, Master Card, Paypal, and Checks. Your deposit will allow us to build your specific frame tubes and stays. For this reason, the 50% deposit is non-refundable.
5. Once your deposit has been made, we will start on your frame design and will send you a Rüeprint. This Rüeprint is the centerline drawing of your frame and will also be the used in building your frame. Please make sure that the tube angles and lengths are correct. Any changes that need to be made after this point are extremely difficult, so if you need to make changes please make them before approving your Rüeprint. Once you have approved your Rüeprint proof, your frame will be introduced into the build queue and materials will be sequestered.
6. You have until the time that your frame is complete to decide as to which paint scheme and coloring you would like to have. If you need help with coming up with a design please contact us, this is what we are here for! Once we have your idea for paint, we will send you a proof for your approval. Keep in mind that if we are painting any of your components to match, we will need to have them by this time. We do our best to keep the wait time to a reasonable time frame and the more complex paint design will take more time.

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